

KNOWSLEY SUPPORTED INTERNSHIPS

SEPTEMBER 2017

ISSUE 5

Congratulations !!!



All eleven interns have successfully completed the Supported Internship Programme 2016/2017. Nine of the interns have progressed into paid employment and one has taken on a volunteering role. We are continuing to support the other intern with other opportunities.

The Interns have all grown in confidence and gained valuable skills within their placements. These range from customer service, food hygiene, office etiquette, working as part of a team and various communication skills.

Their hard work was recognised with a celebratory event at The Venue, Huyton. Mentors, managers and KMBC staff who worked in connection with the programme were invited to the event where two local councillors presented the Interns with their certificates and were then invited for a buffet celebration and a chance to catch up with the interns.

Since the first group was recruited back in September 2016, the Supported Internship team has modified the recruitment process.

A more targeted approach included referral agencies visiting to learn more about the programme, taster sessions for potential interns and visits to different council departments where Interns from the first cohort had secured paid employment.

In addition to this, applicants took part in literacy, numeracy and ICT diagnostics.

This new targeted process has proved beneficial. It has given us a wider knowledge and greater understanding of the new interns' abilities and support needs.

New recruitment process



An interview with Anthony

Hello, my name is Anthony. I work as a Stores Assistant at Stretton Way. Since getting my job it still feels strange as it hasn't hit me yet that I get paid like everyone else in the team.

It was my goal to work and get a paid job. It means a lot to me and my family that I've achieved my target and that it's given me the chance to be more independent.

Getting a paid job has completely changed my life. I can now pay for more things. The Internship Programme gave me a chance to learn new skills and improve my confidence. I've always wanted to work for my money and not be on benefits.